### Impact of Hand Hygiene improvement on health care-associated infection

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### Overview



- Background
- Outcome measures
  - 5 HH compliance
  - SAB rates
- Australian nationwide program
- Future issues



### Impact of hand hygiene promotion

 In the last 30 years, > 20 studies demonstrated the effectiveness of hand hygiene to reduce HAIs.



### Impact of hand hygiene promotion

		Increase of hand hygiene			
Year	Hospital setting	compliance	Reduction of HCAI rates	Follow-up	Reference
1989	Adult ICU	From 14% to 73% (before pt contact)	HCAI rates: from 33% to 10%	6 years	Conly et al
2000	Hospital-wide	From 48% to 66%	HCAI prevalence: from 16.9% to 9.5%	8 years	Pittet et al
2004	NICU	From 43% to 80%	HCAI incidence: from 15.1 to 10.7/1000 patient- days	2 years	Won et al
2005	Adult ICUs	From 23.1% to 64.5%	HCAI incidence: from 47.5 to 27.9/1000 patient- days	21 months	Rosenthal et al
2005	Hospital-wide	From 62% to 81%	Significant reduction in rotavirus infections	4 years	Zerr et al
2007	Neonatal unit	From 42% to 55%	HCAI incidence: overall from 11 to 8.2 infections/1000 patient-days) and in very low birth weight neonates from 15.5 to 8.8 infections /1000 patient-days	27 months	Pessoa-Silva et al
2007	Neurosurgery	NA	SSI rates: from 8.3% to 3.8%	2 years	Thu et al
2008	<ol> <li>6 pilot health-care facilities</li> <li>2) all public health- care facilities in Victoria (Aus)</li> </ol>	1) from 21% to 48% 2) from 20% to 53%	MRSA bacteraemia: 1) from 0.05 to 0.02/100 patient-discharges per month; 2) from 0.03 to 0.01/100 patient- discharges per month	1) 2 years 2) 1 year	Grayson et al
2008	NICU	NA	HCAI incidence: from 4.1 to 1.2/1000 patient- days	18 months	Capretti et al

Allegranzi B and Pittet D. The role of hand hygiene in healthcare-associated infections prevention. J Hosp Infect 2009

### Effectiveness of a hospital-wide programme to improve compliance with hand hygiene

Didier Pittet, Stéphane Hugonnet, Stephan Harbarth, Philippe Mourouga, Valérie Sauvan, Sylvie Touveneau, Thomas V Perneger, and members of the Infection Control Programme

THE LANCET • Vol 356 • October 14, 2000

### Intervention:

- System change (use of alcohol-based handrubs)
- Education of healthcare workers
- Monitoring and feedback of performance (compliance)
- Reminders in the work place (posters)
- Administrative support
- Leadership and culture change



# "Talking walls"



SELAVENT



### Reduction of annual attack rate of MRSA



Overall incidence of MRSA infections decreased from 2.16 to 0.93 episodes per 10,000 patient-days

### Reduction in Surgical Site Infections in Neurosurgical Patients Associated With a Bedside Hand Hygiene Program in Vietnam

Le Thi Anh Thu, MD, PhD; Michael J. Dibley, MBBS, MPH; Vo Van Nho, MD, PhD; Lennox Archibald, MBBS, MD, FRCP, DTM&H; William R. Jarvis, MD; Annette H. Sohn, MD

TABLE 2. Comparison of Incidence Rate Ratio (IRR) of Surgical Site Infection Among Neurosurgical Patients Between the Wards A and B After the Hand Hygiene Intervention in Ward A, Cho Ray Hospital, Vietnam, July 11 to August 15, 2000, and July 14 to August 18, 2001

	W (1,789 J	Vard A patient-days)		(3,1	Ward B 84 patient-days)		
Variable	No. of patients	No. of cases per 1,000 patient-days	No. of patients	No. of cases per 1,000 patient-days	IRR (95% CI)	Adjusted IRRª (95% CI)	
SSI							
All	6	3.4	23	7.2	2.2 (0.88-5.29)	3.5 (0.88-13.65)	
Superficial <sup>b</sup>	0	0	3	0.9			
Deep	1	0.6	8	2.5	4.5 (0.56-35.9)	4.7 (0.59-37.9)	
Organ/space	5	2.8	12	3.8	1.3 (0.48-3.83)	1.6 (0.56-4.55)	
Wound classification							
Clean	2		11		3.3 (0.73-14.76)	3.4 (0.27-42.63)	
Contaminated	3		8		1.4 (0.36-5.16)	3 (0.54-16.99)	
Dirty	1		4		1.2 (0.13-10.71)	0.8 (0.56-4.55)	

NOTE. The IRR for ward A was 1. CI, confidence interval.

<sup>a</sup> Adjusted for National Noscomial Infection Surveillance System risk index, prophylaxis, and sex.

<sup>b</sup> IRRs were not calculated because of the value zero for ward A.



Reduction in Surgical Site Infections in Neurosurgical Patients Associated With a Bedside Hand Hygiene Program in Vietnam

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**Hand Hygiene Australia** 

## Trends in MRSA from 2005 to March 2009











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MRSA isolates and patient-episodes of bacteraemia

After 36 months:

Total MRSA isolates:

- 40% reduction (95% CI, 23%–58%)
- 1008 fewer clinical isolates

Patients with MRSA bacteraemia:

- 57% reduction in monthly rate (95% CI, 38%–74%)
- 53 fewer bacteraemias than expected (95% CI, 36–68 episodes)

Johnson et al. Med J Aust 2005; 183:509-514



### Hand Hygiene Compliance



HHCCP = hand hygiene culture-change program. \* Mean HH compliance increased significantly over the 24 months of the pilot study (P < 0.001).

### Hand Hygiene Compliance



### MRSA isolates & bacteraemias



HICCP = hand hygiene culture-change program. MRSA = methicillin-resistant *Staphylococcus aureus*. \* A statistically significant reduction in clinical MRSA isolates was noted at 24 months after the start of the intervention (P = 0.003 for trend).



HHCCP = hand hygiene culture-change program. MRSA = methicillin-resistant Staphylococcus aureus. \* A statistically significant reduction in bacteraemias was noted at 24 months after the start of the intervention (P = 0.035 for trend). MRSA isolates or bacteraemias per month per 100 separations

### MRSA isolates & bacteraemias



MRSA isolates or bacteraemias per month per 100 separations

716 (95% CI: 269-1162) fewer MRSA clinical isolates in the 6 Pilot hospitals than expected prior to the intervention



65 (95% CI: 5-126) fewer patients with MRSA bacteraemia in the 6 Pilot hospitals than expected prior to the intervention

### Victorian HH Statewide Roll-out

- Two stages: May 06 June 07
- All but two Victorian public hospitals participated







HHCCP = hand hygiene culture-change program. \* In Stage I hospitals, HH compliance increased from 18% (95% CI, 17%–19%; range, 13%–31%) at baseline to 51% (95% CI, 51%–52%; range, 26%–74%) after 11–12 months. In Stage II hospitals, HH compliance increased from 21% (95% CI, 21%–22%; range, 10%–44%) at baseline to 54% (95% CI, 53%–55%; range, 34%–83%) after 11–12 months. For Both Stage I and Stage II hospitals, increases in overall HH compliance were significant for both baseline to 4 months (P < 0.001) and 4 to 12 months (P < 0.001).

# Compliance

Statewide

Hand Hygiene

#### www.hha.org.au

#### Hand Hygiene Australia



### Statewide - MRSA bacteraemias

Patients with MRSA bacteraemia per month per 100 separations



HHCCP = hand hygiene culture-change program. MRSA = methicillin-resistant *Staphylococcus aureus*. \* The number of patients with MRSA bacteraemia per 100 PD fell from 0.029 at 24 menths before the intervention to 0.012 at 12 months after the start of the intervention (P = 0.09 for trend).

### Statewide - MRSA isolates

Total clinical MRSA isolates per month per 100 separations



HHCCP = hand hygiene culture-change program. MRSA = methicillin-resistant *Staphylococcus aureus*. \* During the 24 months before the introduction of the HHCCP there was a significant reduction in rate of MRSA isolates per 100 PD per month (P = 0.0003 for trend). After the start of the intervention, the rate continued to decline, falling to a rate of 0.30/100 PD per month after 12 months (P = 0.043 for trend).

#### RESEARCH

Significant reductions in methicillin-resistant Staphylococcus aureus bacteraemia and clinical isolates associated with a multisite, hand hygiene culture-change program and subsequent successful statewide roll-out

M Lindsay Grayson, Lisa J Jarvie, Rhea Martin, Paul D R Johnson, Meryanda E Jodoin, Celene McMullan, Roger H C Gregory, Kaye Bellis, Katie Cunnington, Fiona L Wilson, Diana Quin and Anne-Maree Kelly, on behalf of the Victorian Quality Council's Hand Hygiene Study Group and Hand Hygiene Statewide Roll-out Group

ultimodal programs to change hand hygiene (HH) culture have achieved significant sustained improvements in HH compliance by health care workers and reductions in rates of infection with methicillin-resistant Staphylococcus aureus (MRSA) and other nosocomial pathogens in individual institutions in Australia and elsewhere.<sup>1-5</sup> Although the World Health Organization and other bodies have advocated largescale roll-outs of such programs, there are currently no data to support the efficacy of such system-wide initiatives or to describe an optimal approach.<sup>6,7</sup> In fact, some researchers have expressed doubts about whether such programs can be effectively introduced across a range of institutions or as a statewide policy initiative, owing to their perceived dependence on enthusiastic individual champions and the complexity of developing a generic culture-change template that is suitable for multiple disparate institutions.8

After the success of a recent single-site HH culture-change program (HHCCP),<sup>1</sup> we assessed the efficacy of a similar, but more focused, centrally coordinated 2-year pilot program in six Victorian health care

#### ABSTRACT

**Objective:** To assess the efficacy of a multimodal, centrally coordinated, multisite hand hygiene culture-change program (HHCCP) for reducing rates of methicillin-resistant *Staphylococcus aureus* (MRSA) bacteraemia and disease in Victorian hospitals.

**Design, participants and setting:** A pilot HHCCP was conducted over a 24-month period (October 2004 to September 2006) in six Victorian health care institutions (4 urban, 2 rural; total beds, 2379). Subsequently, we assessed the efficacy of an identical program implemented throughout Victorian public hospitals over a 12-month period (beginning between March 2006 and July 2006).

Main outcome measures: Rates of hand hygiene (HH) compliance; rates of MRSA disease (patients with bacteraemia and number of clinical isolates per 100 patient discharges (PD)).

**Results:** Mean HH compliance improved significantly at all pilot program sites, from 21% (95% CI, 20%–22%) at baseline to 48% (95% CI, 47%–49%) at 12 months and 47% (95% CI, 46%–48%; range, 31%–75%) at 24 months. Mean baseline rates for the number of patients with MRSA bacteraemia and the number of clinical MRSA isolates were 0.05/100 PD per month (range, 0.00–0.13) and 1.39/100 PD per month (range, 0.16–2.39), respectively. These were significantly reduced after 24 months to 0.02/100 PD per month for bacteraemia (P = 0.035 for trend; 65 fewer patients with bacteraemia) and 0.73/100 PD per month for MRSA isolates (P = 0.003; 716 fewer isolates). Similar findings were noted 12 months after the statewide roll-out, with an increase in mean HH compliance (from 20% to 53%; P < 0.001) and reductions in the rates of MRSA isolates (P = 0.043) and bacteraemias (P = 0.09).

**Conclusions:** Pilot and subsequent statewide implementation of a multimodal HHCCP was effective in significantly improving HH compliance and reducing rates of MRSA infection.

MJA 2008; 188: 633-640



### Key lessons learned

- 1. Validation of HH compliance assessors crucial
- "Victorian" HH compliance tool rather complex

### 2. Use of MRSA isolate data

- Large numbers = statistical power, *but*...
- Data easily contaminated with screening results in some sites
- Difficult to validate centrally

### 3. MRSA bacteraemia

- Robust easily explained to politicians and less open to criticism
- A good outcome measure for HH (impact 60-70%??)

### 4. National roll-out

- Need simple HH compliance audit tool
- Allows national and hopefully international benchmarking
- ? Prepare for open public disclosure











### Sunday Herald Sun 25/05/2008

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## Poor hygiene at hospitals

#### FIONA HUDSON

DOCTORS and nurses at some of the state's top hospitals routinely fail to clean their hands, health department audits reveal.

Dozens of hospitals across Victoria didn't meet basic hygiene standards, data obtained by the *Sunday Herald Sun* under Freedom of Information laws shows.

Department of Human Services monitoring revealed staff at the Royal Women's Hospital performed only 20 per cent of "hand hygiene opportunities" correctly.

Audits for the 12 months to January showed Melbourne Health recorded 22 per cent compliance and Austin Health 35 per cent.

Others to record less than 50 per cent included Mercy Health, Eastern Health, Western Health and the Peter Mac-Callum Cancer Centre.

The State Government launched a crackdown on infection control in 2008. It aimed at reducing the number of people catching deadly superbugs. Hospitals were expected to achieve an overall mean hand hygiene compliance of 55 per cent by next month.

But the new figures indicated the multi-million-dollar project to install alcohol hand rubs at or near the end of each patient bed and an accompanying education blitz had failed to significantly change staff behaviour.

Staff are supposed to clean their hands before contact with each patient, before any invasive procedures, after any contact with a patient's skin or after touching a patient's chart or bedpan.

Poor hand washing is known to be a major factor in the spread of antibiotic resistant pathogens in hospitals.

The most diligent handwashers worked at Rochester & Elmore District Health, which had 89 per cent compliance.

Department of Human Services Quality Branch director Alison McMillan said the audits were important because there was a strong link between how frequently staff washed their hands and the rate of MRSA

to infections.

Ms McMillan said compliance rates as low as 20 per cent were "a concern".

"We would look to the organisations to work with their staff to improve that," she said.

#### WORST OFFENDERS

Health service Hand was	h rate
Royal Women's Hospital	20%
Melbourne Health	22%
Gippsland Southern Health Service	24%
Stawell Regional Health	25%
Echuca Regional Health	27%
<b>Robinvale District Health Service</b>	28%
Austin Health	35%
Southern Health	37%
Barwon Health, Alpine Health	39%
Peninsula Health	40%
Mercy Health, Western Health	41%
Peter MacCallum Cancer Centre,	
Eastern Health	42%

Source: Department of Human Services

### Hand Rub Hub







### READING MAGAZINE 2009



Open discussion about HH and HAIs in the community

• Year 9 high school literacy exam

## Nursing Standard helping you to protect patients and staff Infection control





Palm to palm

Right palm over left back and left palm over right back



Palm to palm with fingers interlaced

Backs of fingers to opposing palms with fingers interlocked



5



Rotational rubbing backwards and forwards with clasped fingers of right hand in left palm and vice versa



Patients and staff in healthcare environments are vulnerable to infections, including methicillin-resistant *Staphylococcus aureus* (MRSA). Frequent and appropriate handwashing is a key principle to avoiding contamination. Here is a guide to effective handwashing and some useful tips for avoiding the spread of infection:

- Hands should be washed with soap and water or alcohol hand-rub using the correct technique before and after procedures and contact with patients.
- Disposable gloves and aprons should be worn for contact with body fluids, lesions and contaminated materials (wash hands after use).
- If taking a uniform home to clean, a hot wash should be used and the washing machine should not be overloaded.
- Linen should be handled carefully (not shaken) and transported in correct colour-coded laundry bags. Soft furnishings, such as curtains, should be cleaned regularly.
- Patient areas should be uncluttered and cleaned regularly.
- Compliance with infection control policies should be monitored through audits.

Open discussion about HH and HAIs in the community

• Year 9 high school literacy exam

2







# **5 Moments for HAND HYGIENE**



AUSTRALIANCOMMISSIONON SAFETYANDQUALITYINHEALTHCARE



### National Hand Hygiene Initiative

- Public hospitals all States and Territories
- Two key outcome measures:
   HH compliance 3 audits/year
   Monthly *S. aureus* bacteraemia rates
- Private hospitals now joining program
- Close collaboration with New Zealand





### Hand Hygiene:

"Before and after every patient contact"

### Patient contact =

- touching the patient,
- their immediate surroundings or
- performing any procedure



### HHA-WHO "5 Moments"

- 1. Before touching the patient (and their immediate surroundings)
- 2. Before a procedure
- 3. After a procedure or Body Fluid Exposure Risk
- 4. After touching the patient (and their immediate surroundings)
- 5. After touching the immediate surroundings when you have not touched the patient



Standardisation & validation of HH Compliance assessors crucial

- Inter-rater reliability "gold" standard
- Intra-rater reliability
- Provides valid comparable data



### HH Compliance Auditing Standardisation & validation of assessors

- Crucial for national reporting
  - Cannot audit unless validated
- Two-day training workshop

Two components:

- Theoretical validation
  - Written test need >90%
  - DVD-video Moments test >90% consistency
- Practical validation
  - Observe <a>100 Moments on wards >90% consistency</a>



### Standardised HH compliance data

No. options:

- Manual entry
- Direct on-line entry
- Hand-held data recording devices
   Direct data entry



	Hand Hygiene observation - Data collection form.									
Health Service:										
Hcw Moment	Action rub wash missed	Gloves <ul> <li>on</li> <li>off</li> <li>cont.</li> </ul>	Hcw	Moment 0 1 0 2 3 4 5	Action rub wash missed	Gloves on off cont.	Hcw	Moment 0 1 0 2 3 0 4 5	Action rub wash missed	Gloves <ul> <li>on</li> <li>off</li> <li>cont.</li> </ul>
0     1       0     2       1     3       1     4       5	<ul><li>rub</li><li>wash</li><li>missed</li></ul>	<ul> <li>on</li> <li>off</li> <li>cont.</li> </ul>		○     1       ○     2       □     3       □     4       □     5	<ul><li>rub</li><li>wash</li><li>missed</li></ul>	<ul> <li>on</li> <li>off</li> <li>cont.</li> </ul>		○     1       ○     2       □     3       □     4       □     5	<ul><li>rub</li><li>wash</li><li>missed</li></ul>	<ul> <li>○ on</li> <li>□ off</li> <li>□ cont.</li> </ul>
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### Hand Hygiene Report 10 East

16/06/2008 - 16/06/2008

#### **Total Compliance**

Total Performed	Total Moments	Compliance						
36	50	72.00%						
Total By Moment								
Moment	Performed	Total	Complia					
- Before Patient Contact	6	10	60.00					
- Before a Procedure	4	6	66.67					

Moment	Performed	Total	Compliance
1 - Before Patient Contact	6	10	60.00%
2 - Before a Procedure	4	6	66.67%
3 - After a Procedure or Body Fluid	5	8	62.50%
4 - After Patient Contact	8	10	80.00%
5 - After Contact With Patient Surroundings	13	16	81.25%

#### **Compliance By HCW**

НСѠ	Total Performed	<b>Total Moments</b>	HCW Compliance
PSA	2	4	50.00%
RN	34	46	73.91%

#### **Total Glove Compliance**

Glove Use	Performed	Moments	Glove Compliance
Off	4	5	80.00%
On	1	4	25.00%
	Total Brodu	ct Ucado	

#### **Total Product Usage**

Description	HH Performed	Total Performed	Percentage Usage	
Alcohol Based Hand Rub	Rub	34	68.00%	
Hand Hygiene not performed	Missed	14	28.00%	
Wash	Wash	2	4.00%	

Т

### Recent Victorian HH Compliance using 5 Moments (Feb/Mar 09)





#### National Hand Hygiene Compliance rates Audit periods 1, 2 and 3 - 2009 Hand Hygiene Australia



Hand Hygiene Australia

#### National Hand Hygiene Compliance Rates by Moment - 290 Public and Private Facilities Period 3 2009



Moment (n=number of Moments)



#### National Hand Hygiene Compliance rates by Healthcare Worker

Audit periods 1, 2 & 3 - 2009

Hand Hygiene Australia



Healthcare worker category



Compliance Rate

### A National System for Recording Staphylococcus aureus bacteraemia (SAB)





Is associated with the presence of an indwelling medical device

Occurs within 30 days of a medical procedure where the BSI is related to the surgical site

An invasive instrumentation or incision related to the BSI was performed within 48 hours

Associated with neutropenia (<1 x 109/L) contributed to by cytotoxic therapy



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### Initial results Australian SAB data

- Data from 5 of 8 States/territories
  - Remainder to follow
  - Some politics
- 24 mths retrospective data to follow
- Being viewed as the "blue-print" for a national system of nosocomial infection surveillance
- Federal to State health funding to be linked to SAB rates



#### Hospital associated (> 48 hours) SAB bloodstream infections per 10,000 OBDs Jan - Mar 2009





#### Hospital associated (> 48 hours) MSSA and MRSA bloodstream infections per 10,000 OBDs Jan - Mar 2009







#### Staphylococcus aureus bacterameia rate per 10,000 Occupied Bed Days

**Hand Hygiene Australia** 

# Potential problems with SAB reporting

- Because of funding implications
  - now highly political
  - Accurate lab data vs ICD-10 data
- If lab data, which denominator?
  - Occupied bed days vs patient discharges
  - Some States currently vary
- Silly details
  - Does a pregnant woman = I or 2 admissions?
- System of national SAB data progressing
  - but some delays in nationwide definitions
  - Sense of political anxiety in some States



Politics and the future for HH Robust reporting system

- Important for long-term sustainability
- Needs to be easily understood
  - HCWs, patients
  - Politicians and voters
  - CEOs
- Eventually needs to become embedded in the hospital's quality reporting (funding) matrix



### **Correlation between HH compliance** and disease reduction



**Nosocomial disease reduction** 

Hand Hygiene Australia

### **Correlation between HH compliance** and disease reduction



Nosocomial disease reduction



### Correlation between HH compliance and disease reduction





Nosocomial disease reduction

HH compliance

	Compliance Rate		Stars
	Overall HH Compliance between < 30%	0	
	Overall HH Compliance between = 36-40%	1	*
Hand Hygiene	Overall HH Compliance between = 46-50%	2	**
Compliance Rate -	Overall HH Compliance between = 56-60%	3	***
Overall	Overall HH Compliance between = 66-70%	4	****
	Overall HH Compliance between >75%	5	****

- Avoids focus on exact % HH compliance
- Consistent with "Power-band" disease reduction
- Simple



	Hand Hygiene Compliance rating
Austin Hospital	***
Victoria	****
Australia	***





#### Based on current Victorian report

HOSPITAL	COMPLIANCE RATE	95% CI	STAR RATING
District Hospital	75%	66-82%	
Regional Health	75%	66-82%	
Memorial Hospital	74%	67-79%	
Regional Health Service	71%	59-81%	****
Health	70%	68-72%	
Health Service	67%	58-76%	
Health	66%	64-68%	****
Health	66%	63-69%	****
Health	65%	63-67%	
Health Service	64%	61-68%	<b>XXXXXX</b>
Base Hospital	61%	51-69%	
Health Service	57%	43-69%	***
Health Service	55%	48-61%	
Health	54%	52-56%	
Regional Health Service	47%	48-61%	**
Health Service	45%	35-55%	**
Health	44%	42-45%	×
State Average Hand Hygiene Compliance	70%		****



www.hha.org.au

Sample only

### SUMMARY

# Impact of Hand Hygiene improvement on health care-associated infection

- Clear data from numerous sites that improved HH reduces HAIs associated with *S. aureus* 
  - Issue less clear for other pathogens (not VRE or *C. difficile*)
- HH programs cost-effective
  - $\geq$  \$2 saved for each \$1 spent
- SAB a robust outcome measure for HH effectiveness
- Establishment and embedding of national HH programs
  - Time-consuming and laced with politics
  - SAB a politically useful HH outcome measure
- Establishment of national system for SAB data
  - A potential "blue-print" for other pathogens



#### Australasia - S.E. Asia Hand Hygiene Collaborative

Inaugural Workshop - Sponsored by Hand Hygiene Australia Novotel Rockford, Palm Cove, Queensland

Friday 18 to Saturday 19 June 2010

We would like to invite you to attend the Australasia - S.E. Asia Hand Hygiene Collaborative (ASEAHHC) Inaugural Workshop to be held at the Novotel Rockford, Palm Cove, Queensland from Friday 18 to Saturday 19 June 2010.

The ASEAHHC Inaugural Workshop presents a unique opportunity to be informed about the latest developments with hand hygiene and network with other key stakeholders from this region. The workshop includes a number of key international speakers including:

#### Didier Pittet, MD, MS

Professor of Medicine, Director of the Infection Control Programme, University of Geneva Hospitals and Faculty of Medicine, Switzerland. Lead, WHO First Global Patient Safety Challenge "Clean Care is Safer Care"

#### Andreas Voss, MD, PhD

Professor of Infection Control, Radboud University, Medical Centre and Canisius-Wilhelmina Hospital, Nijmegen, The Netherlands

#### Andreas F. Widmer, MD, MS

Division of Infectious Diseases & Hospital Epidemiology Head, University Hospital Basel, Basel, Switzerland

Other international presenters include:

Sally Roberts, Hand Hygiene New Zealand Dale Fisher, National University Hospital, Singapore Nordiah Jalil, National University of Malaysia, Malaysia Michael Dokup, Mt Hagen Hospital, Papua New Guinea

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