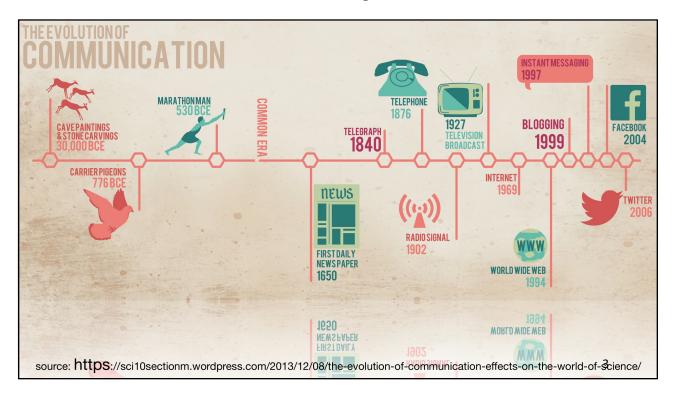


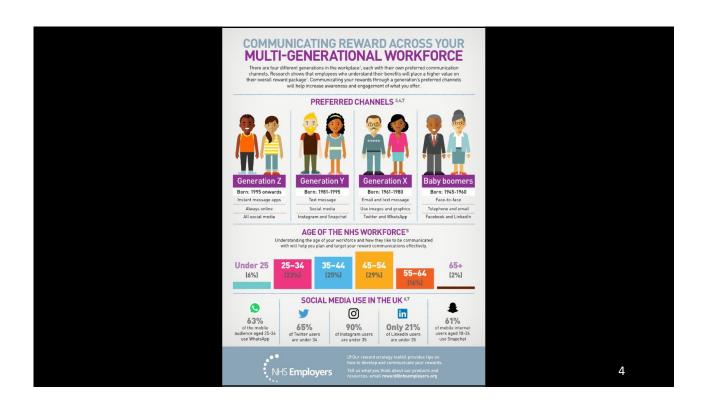
Learning objectives



- To raise awareness of the landscape of existing SoMe (social media) and their respective functions
- To use SoMe for communication of skills, knowledge, and recommendations
- To understand the use of SoMe as a research tool
- To understand the public health usage
- To include patients' voice in using SoMe
- To evaluate and prevent risks related to SoMe

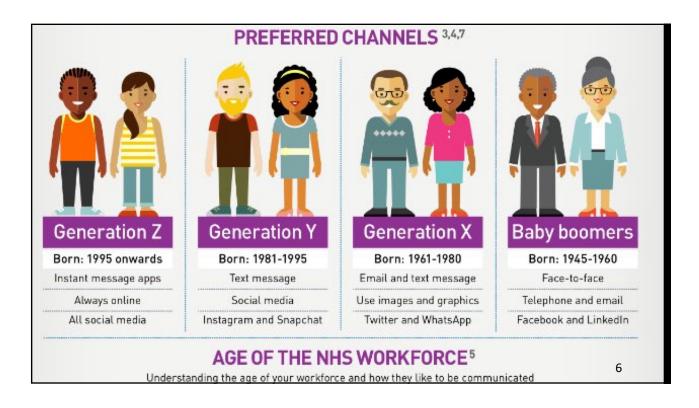
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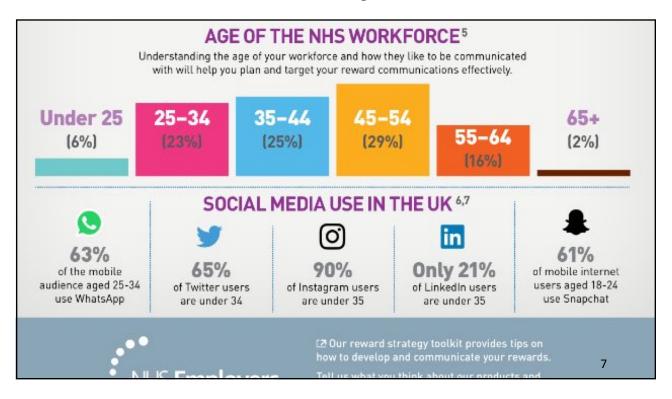


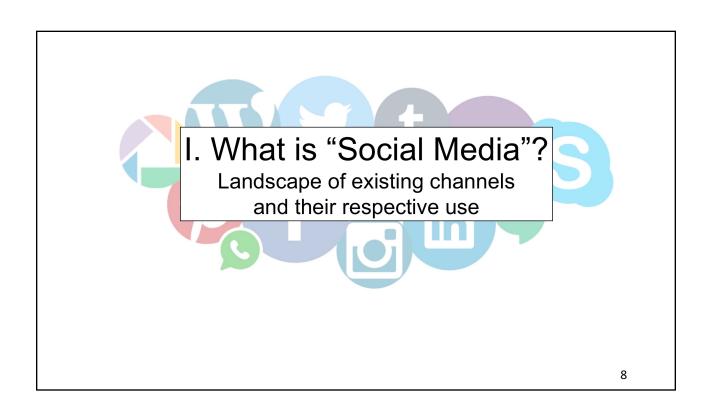


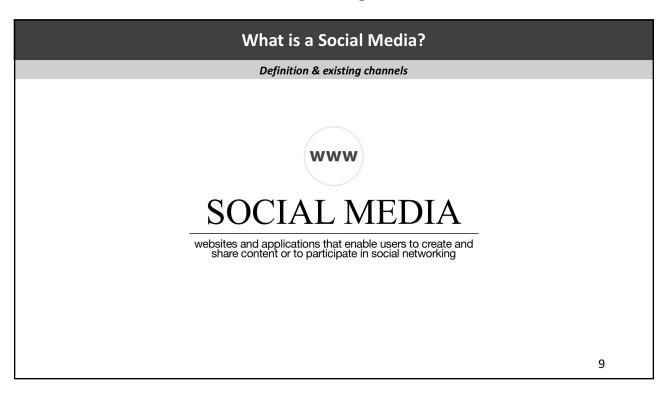
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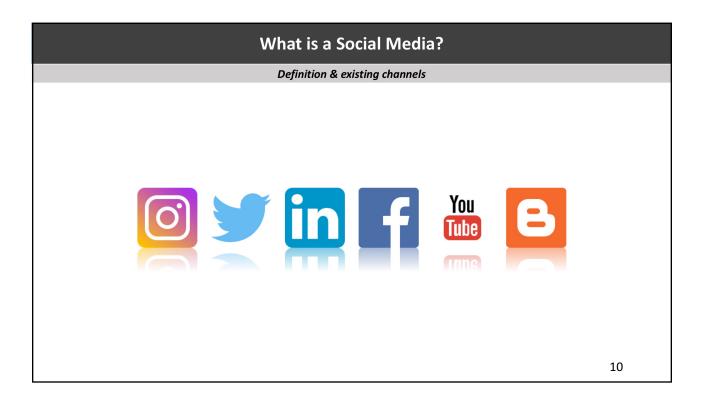












What is a Social Media?

Definition & existing channels



specifically for the business community to establish and document networks of people they know and trust professionally

11

What is a Social Media?

Definition & existing channels

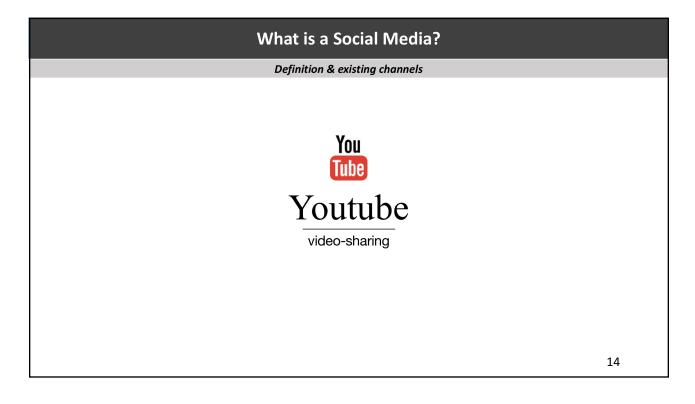


Facebook

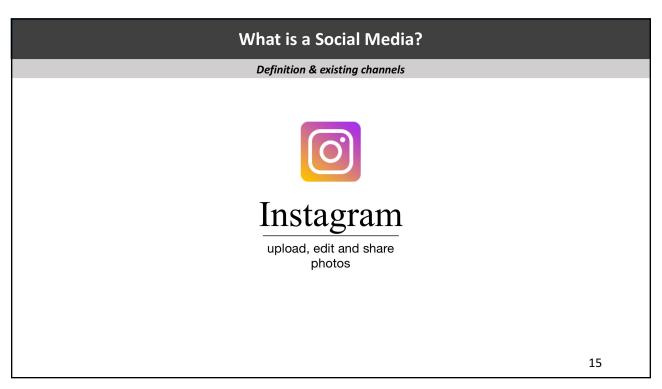
keep in touch with friends, family and colleagues

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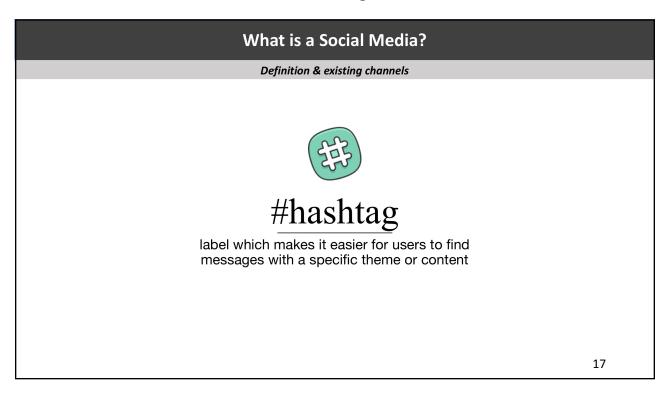
What is a Social Media? Definition & existing channels Twitter 280 characters

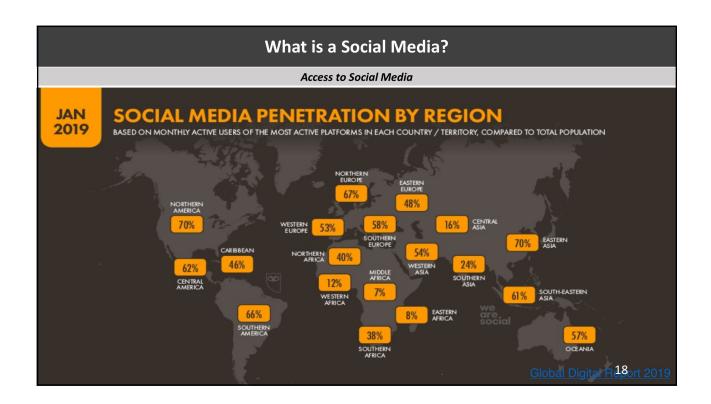


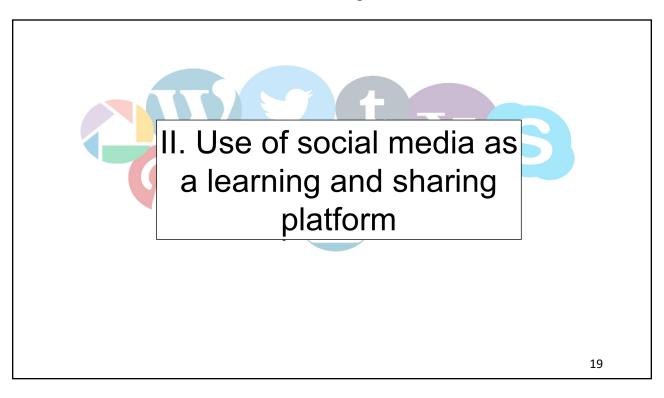
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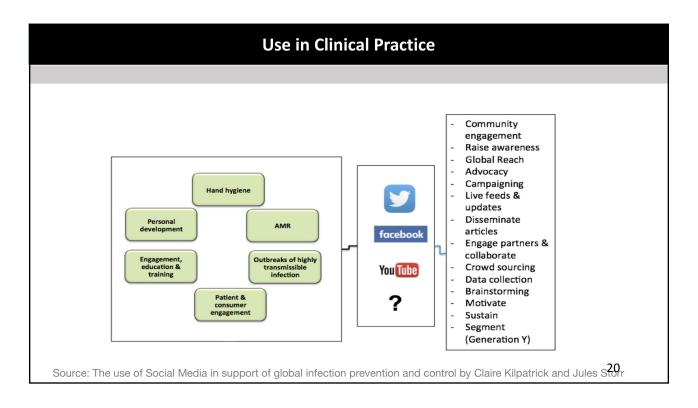


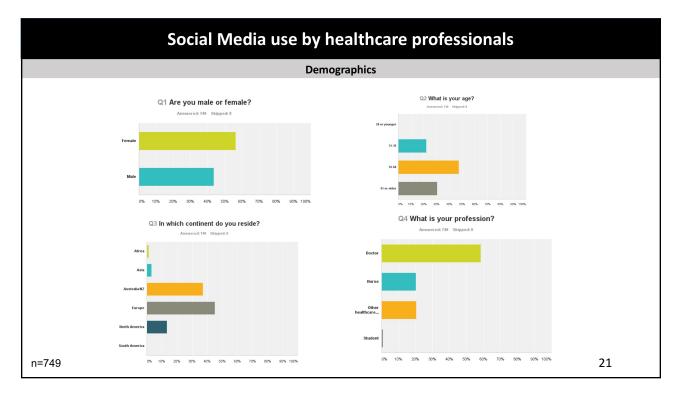


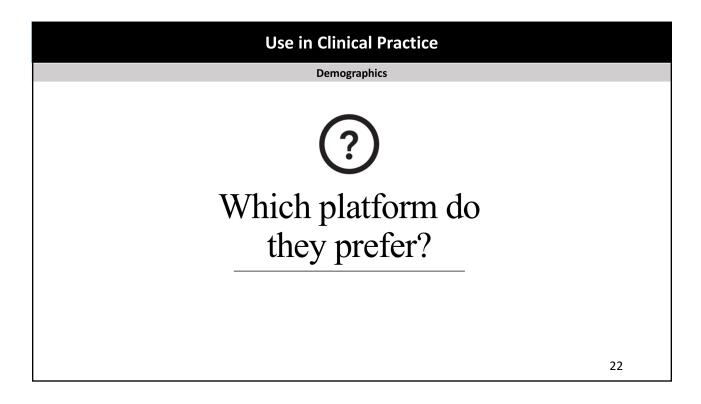


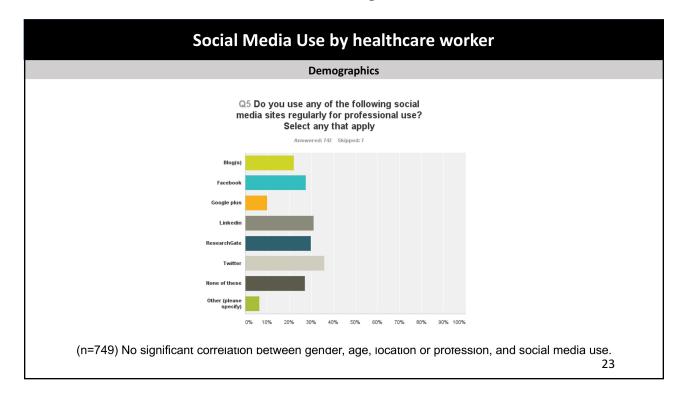






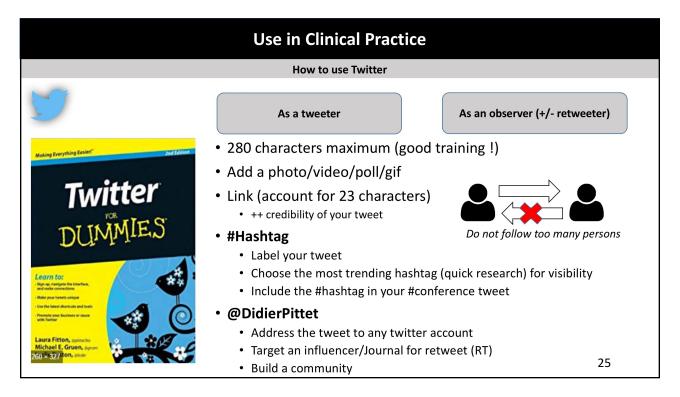


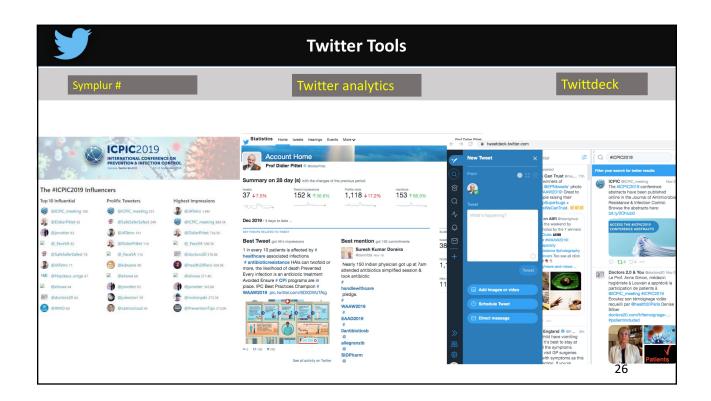




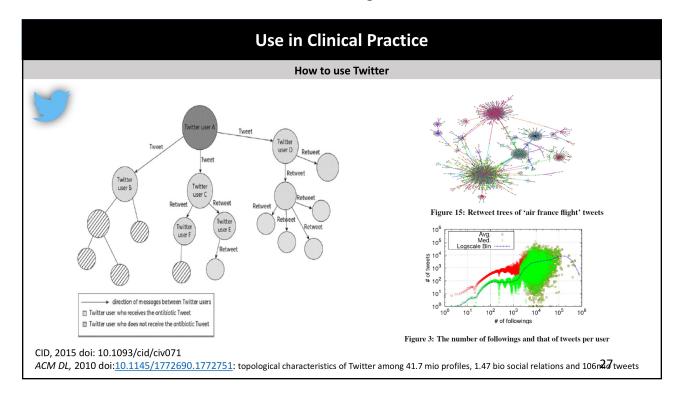


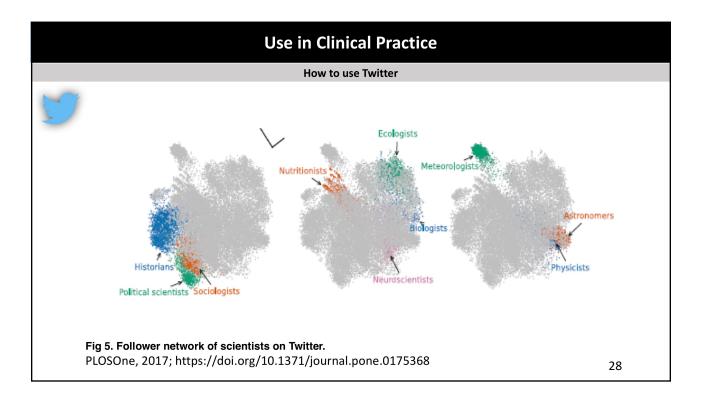
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Use in Clinical Practice

Why using Twitter



- Information flow:
 - Latest publications
- Follow influential colleagues in your field
- National/International scientific meetings
 - Follow conference #hashtags
 - #ICPIC19
 - •#ECCMID2020
 - #Decennial2020
- Connectivity
- Message diffusion

- Outbreak
 - Ebola
- Recruit patients for clinical trials
- Disseminate information
- Journal clubs
- Peer-review information
- Real time updates
- Research collaborations
- Public engagement

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Use in Clinical Practice

Why using Twitter



CLINICAL PRACTICE

Ellie J. C. Goldstein, Section Editor

Review of Twitter for Infectious Diseases Clinicians: Useful or a Waste of Time?

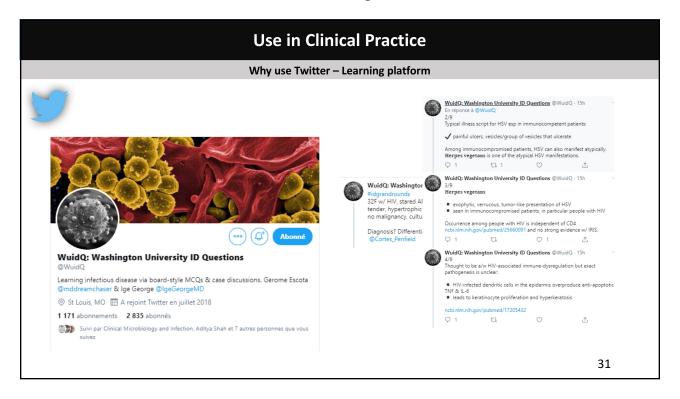
Debra A. Goff, 1 Ravina Kullar, 2 and Jason G. Newland 3

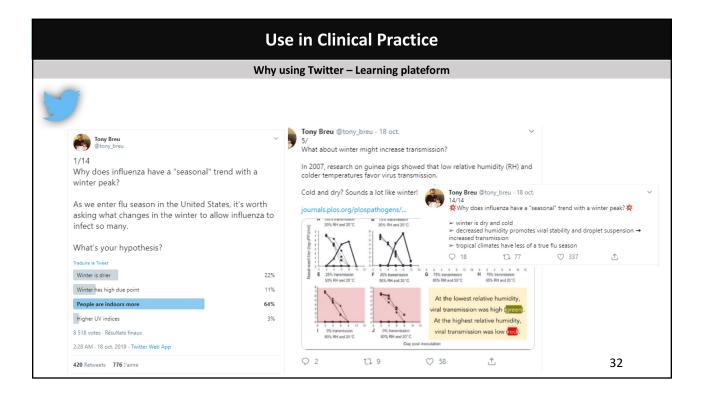
¹Department of Pharmacy, The Ohio State University Wexner Medical Center, Columbus; ²Clinical Scientific Director, Department of Medical Affairs, Cubis Pharmaceuticals, Lexington, Massachusetts; and ³Department of Pediatrics, Division of Infectious Diseases, Children's Mercy Hospital-Kansas City, University of Missouri-Kansas City, Missouri

Twitter is a social networking service that has emerged as a valuable tool for healthcare professionals (HCPs). It is the only platform that allows one to connect, engage, learn, and educate oneself and others in real time on a global scale. HCPs are using social media tools to communicate, educate, and engage with their peers worldwide. Twitter allows HCPs to deliver easily accessible "real-time" clinical information on a global scale. Twitter has more than 500 million active users who generate more than 58 million tweets and 2.1 billion search queries every day. Here, we explain why Twitter is important, how and when an infectious diseases (ID) HCP should use Twitter, the impact it has in disseminating ID news, and its educational value. We also describe various tools within Twitter, such as Twitter Chat, that connect and bond HCPs on a specific topic. Twitter may help ID HCPs teach others about the global responsible use of antimicrobials in a world of escalating antimicrobial resistance.

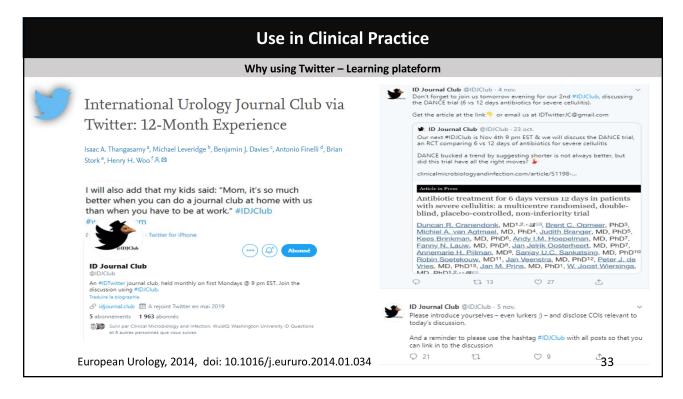
Keywords. Twitter; social media; infectious diseases; education.

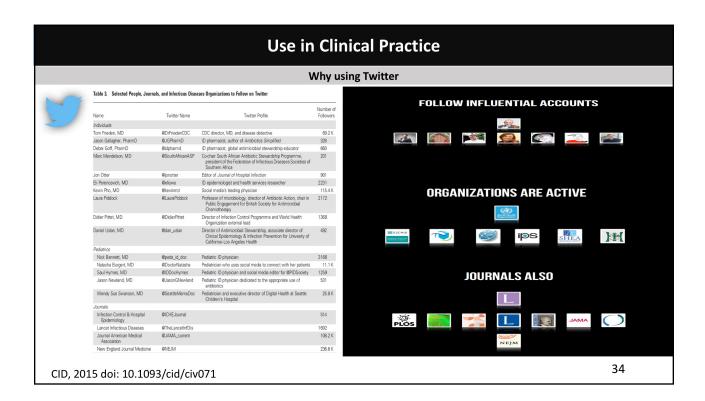
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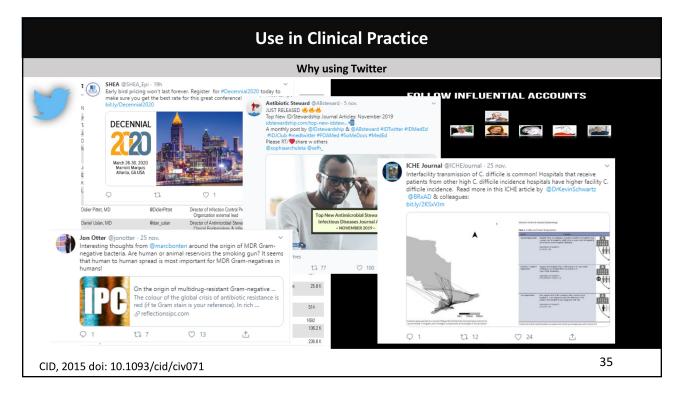


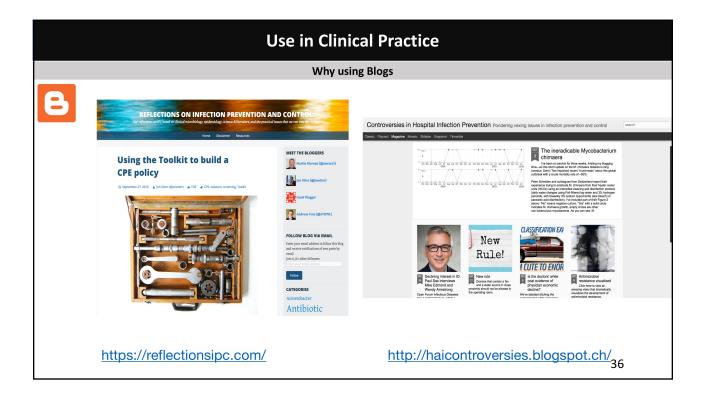


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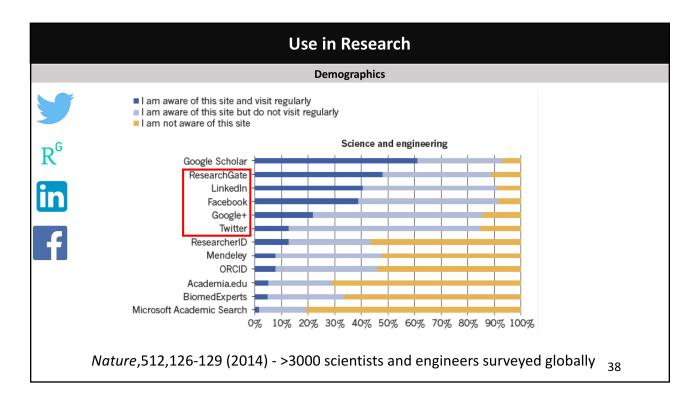


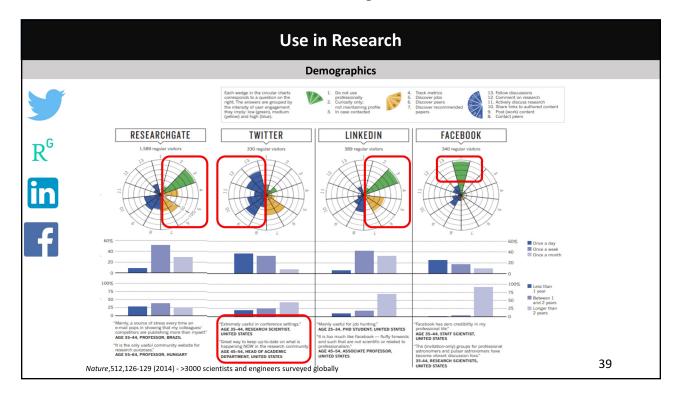


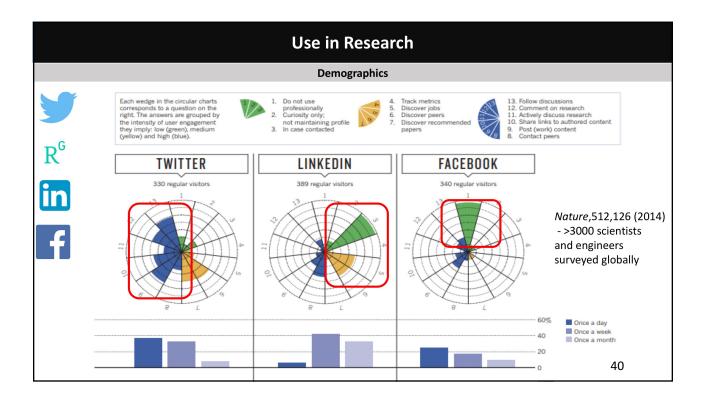




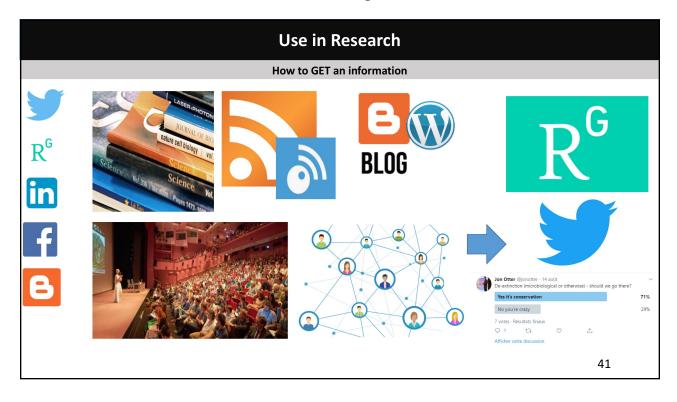


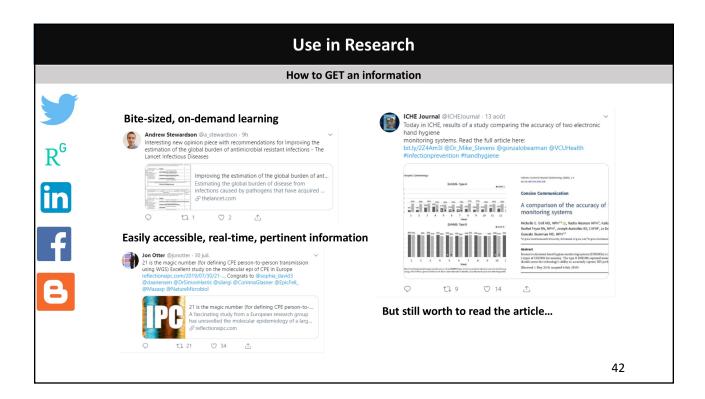


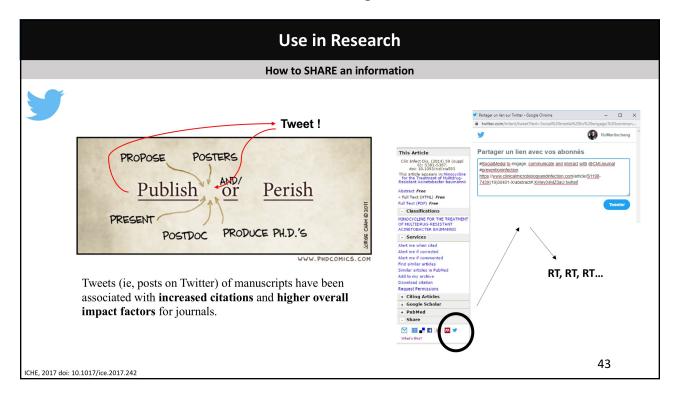


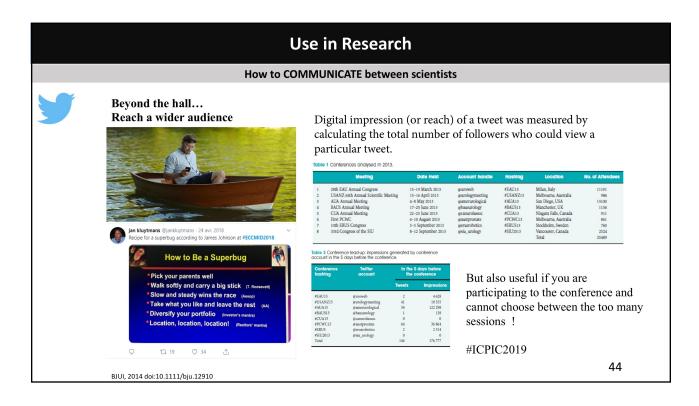


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Use in Research

How to COMMUNICATE between scientists



How to disseminate? – live tweeting (but also pre-conference)

Twitter helps with information sharing & networking at infection control conferences



Table 2
Factors associated with retweets in multivariable analysis

Tweet characteristic	All tweeters	All tweeters (with inclusion of interaction terms)	Subgroup analysis <1000 followers	Subgroup analysis >1000 followers
	OR (95% CI)	OR (95% CI)	OR (95% CI)	OR (95% CI)
Inclusion of media (video or picture)	1.50 (1.30 -1.74)	1.53 (1.33–1.78)	1.40 (1.14–1.72)	1.76 (1.43-2.17)
Mention of other tweeters	2.01 (1.75 -2.32)	2.19 (1.84–2.60)	2.13 (1.76–2.57)	1.67 (1.35-2.07)
Inclusion of other hashtags	1.23 (1.07 -1.42)	1.20 (1.04–1.39)	1.00 (0.82-1.22)	1.66 (1.35-2.04)
Inclusion of URL	1.42 (1.16 -1.74)	2.32 (1.77–3.03)	1.28 (0.89-1.83)	1.74 (1.37-2.21)
The number of followers (per 100 increase)	1.01 (1.01 -1.01)	1.02 (1.02–1.03)	NA	NA

CID, 2019 https://doi.org/10.1016/j.cmi.2019.04.030 – analysis on ECCMID 2018 -- #ECCMID2018
ICHE 2017 DOI: 10.1017/ice.2017.170 – analysis on UK Infection Prevention Society, IDWeek 2016, the Federation of Infectious Society/Hospital Infection Society, and the Australasian College for Infection Prevention and Control -- #IP2016, #IDWeek2016, #FISHIS16, and #ACIPC16

Use in Research



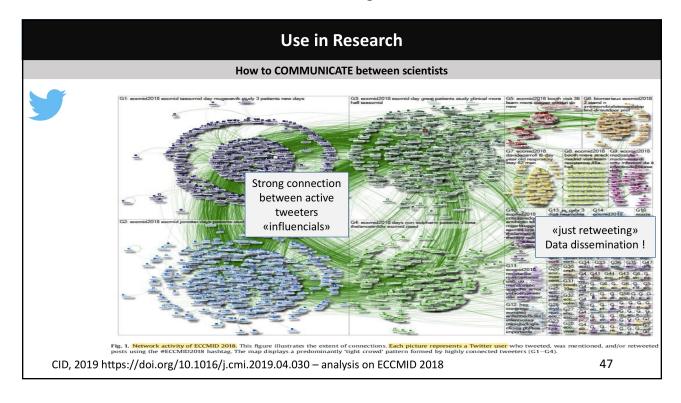


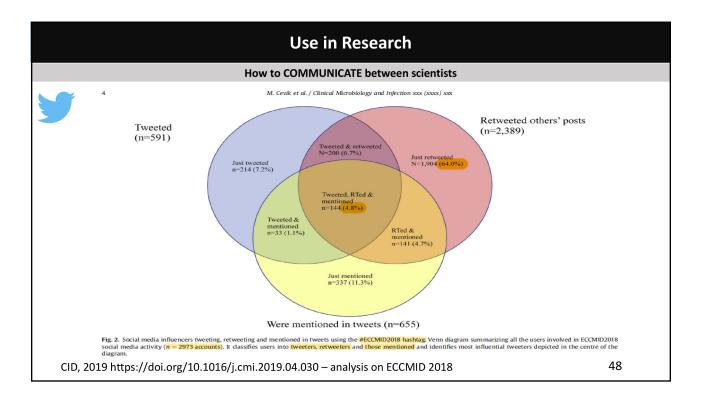
How to disseminate? – live tweeting (but also pre-conference) ... 10 simple rules

- 1. Short conference hashtag (spare space)
- 2. Hashtag **promotion** in all conference material
- 3. Encourage live tweeting (facilitated by session chairs who could relay questions to the twitterosphere)
- 4. Conference Twitter etiquette (good practices)
- 5. Conference tweet layout (speaker name, affiliation, conference hashtag in the first tweet)
- 6. Keep conference discussion flowing (quick summary of the session hashtag @ potentially interested individuals)
- 7. Differentiate your opinions from the Speaker's
- 8. Bring questions up from outside (raise questions from those outside the conference → reply with speaker responses)
- 9. Meet other live tweeters face to face (tweetups to consolidate relations)
- 10. Emphasize impact of live tweeting (ensure to highlight the keypoints from the conference)

PLOSOne, 2014; doi:10.1371/journal.pcbi.1003789

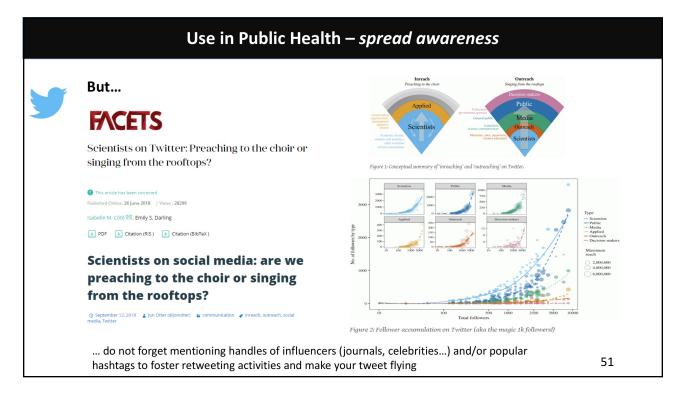
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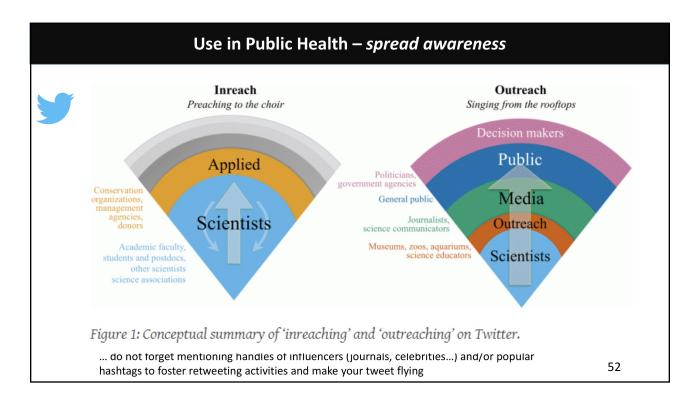


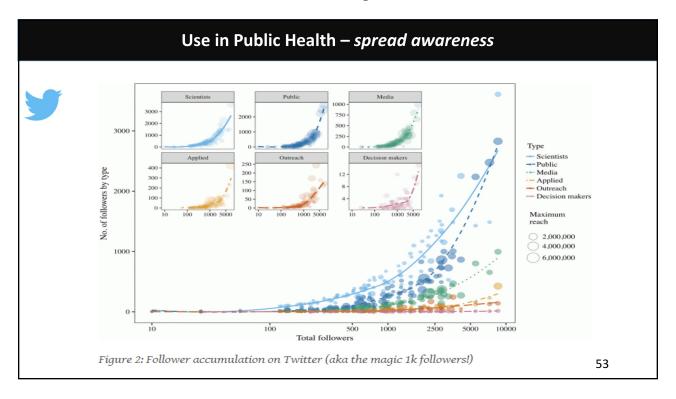


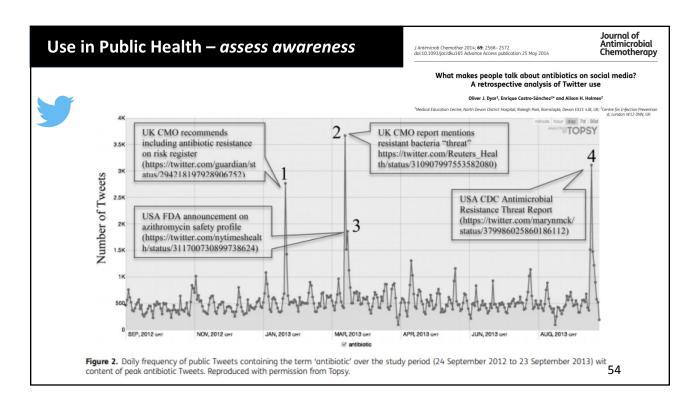












Use in Public Health – assess awareness Figure. Posting Behavior on Reddit r/STD **Requests for Diagnoses of Sexually Transmitted** Diseases on a Social Media Platform 400 Although many studies document the use of social media for sharing and requesting information on specific health conditions, 1,2 whether individuals obtain diagnoses on social media platforms has not been investigated. 3,4 The occurrence of requests for a diagnosis on social media (crowd-200 diagnosis) and determination as to whether the requested diagnosis was for a second opinion after seeing a health care professional were evaluated in a case study. Alicia L. Nobles, PhD, MS Eric C. Leas, PhD, MPH Benjamin M. Althouse, PhD, ScM Mark Dredze, PhD 2015 Year Christopher A. Longhurst, MD, MS Davey M. Smith, MD, MAS

Use in Public Health - Outbreaks

JAMA November 5 2019 Volume 322 Number 17



And so many other utilisations...

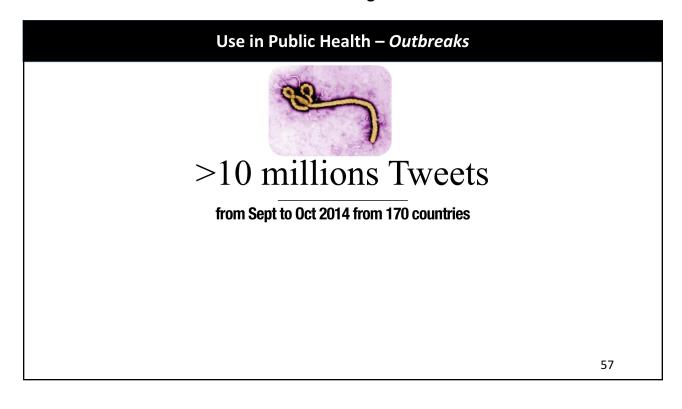
- Detect outbreak
- Track disease pandemic
- Recruit patients in clinical trials
- Twitter Chat for communicating with a wider audience
- Scientific gathering around Journal Clubs via twitter...

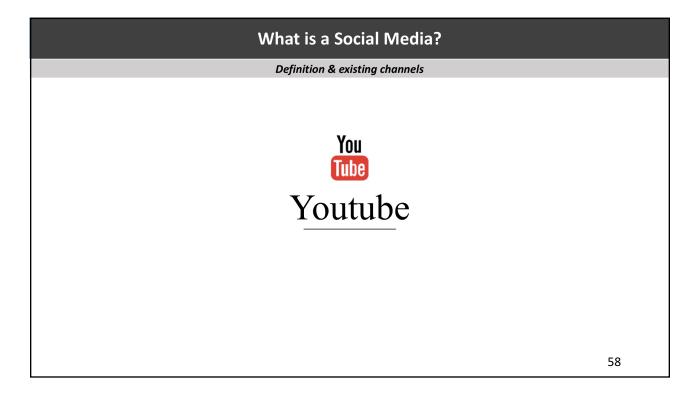
CID, 2015 doi: 10.1093/cid/civ071

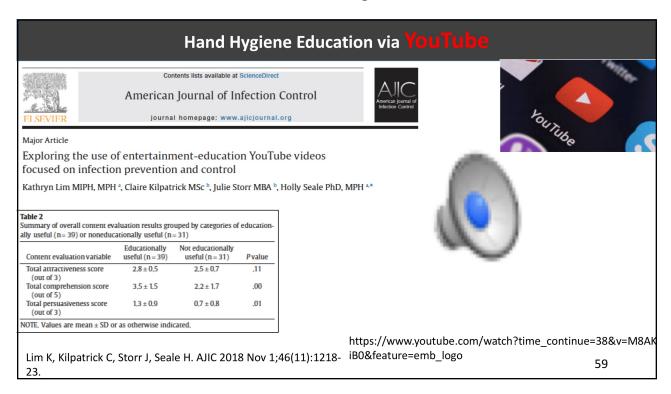
John W. Ayers, PhD, MA

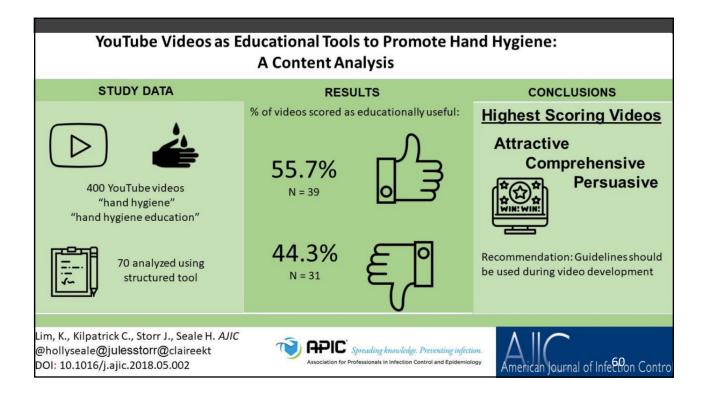
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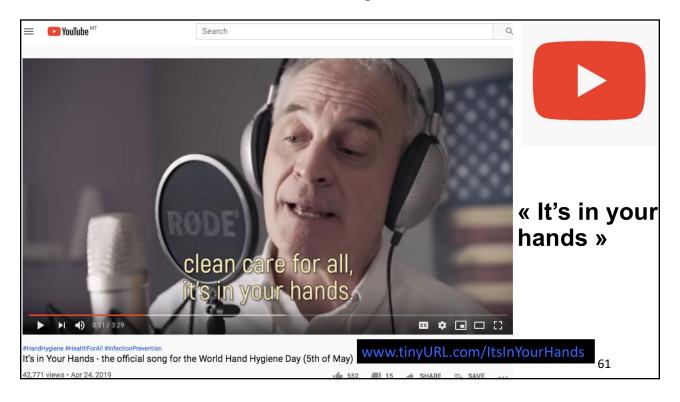
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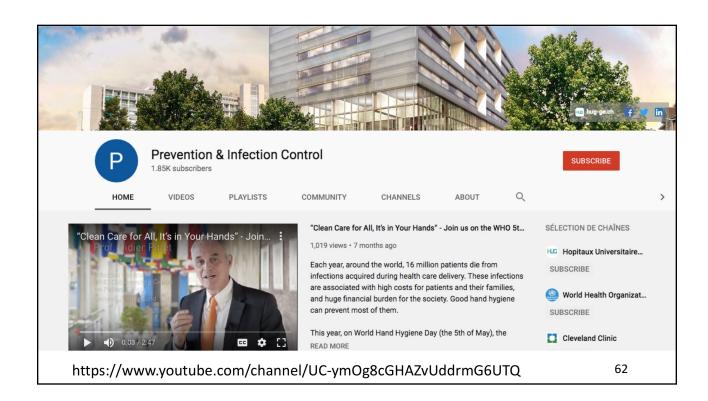












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Use in Public Health - Fake news

Why bother talking about this?

In the scientific community, we have a tendency to ignore misinformation, thinking that it will go away if we do not give it attention

But in the age of fake news, this just adds fuel to the fire

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Use in Public Health - Fake news

Getting the terms right

Fake News:

deliberate misinformation or manipulation of data

Bad buzz:

misrepresentation of the nature or conclusions in otherwise sound information or studies

Misinformation: could be accidental

Disinformation: on purpose

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Use in Public Health - Fake news

How Fake News & Bad Buzz affects IPC

- within the field of IPC we often work with low category of evidence (case reports and expert opinion)
- some products and practices originate from the public sphere
- nexus and sharing of information between IPC and the public



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Use in Public Health – Fake news

Types of news outlets and platforms

- Open access
- Online media
- Social media
- Viral spreading of sensationalism and fear (clickbait)
- Real-life consequences

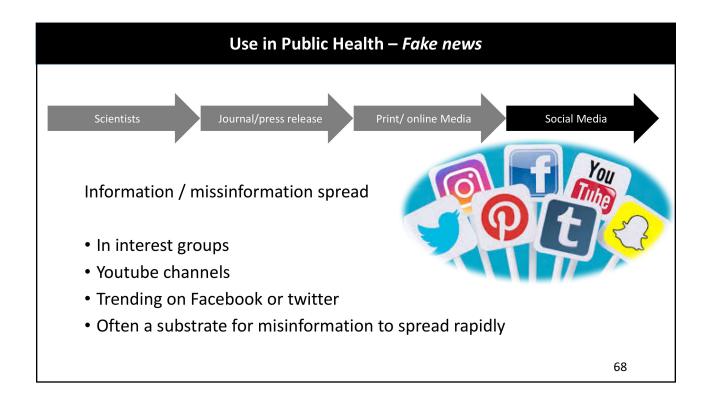
Misinterpreting the quality of a study or the real-life relevance of its conclusions can lead to wasted resources, bad policy making decisions, and increased morbidity and mortality

Use in Public Health – Fake news

Why Bad Buzz is a growing concern

- Pseudo-science and misinformation have always been an issue
- But rapid proliferation of publication platforms make it easier for poor designed studies to get public attention (predatory journals)
- Normally, in the context of a large number of well-performed studies, one would not expect bad articles to matter or to exert as much influence as they do

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Misleading science and bad press concerning alcohol-based handrubs



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Use in Public Health – Fake news

Case Studies in infection prevention & IPC

- Misleading science and bad press concerning alcohol-based handrubs
 - Bisphenol A
 - Triclosan/triclocarban
 - E. faecium tolerance to alcohol
 - · Lack of efficacy on "flu"



Use in Public Health – Fake news – Case report 1: the « bisphenol » story

1. Handrub and Bisphenol A: a prime example of a misleading study



- HCW applies a large amount of ABHR containing skin penetration enhancers (such as propylene glycol)
- HCW touches paper containing BPA for an artificially prolonged time (4 min)
- HCW then eats ten French fries after holding each fry for 10 seconds
- Absorbtion of BPA in blood is measured



Effect of the study







- Drastic reduction in ABHR use by HCW (30% in France)
- Luckily did not spread internationally
- Possible impact on transmission of healthcare-associated infections



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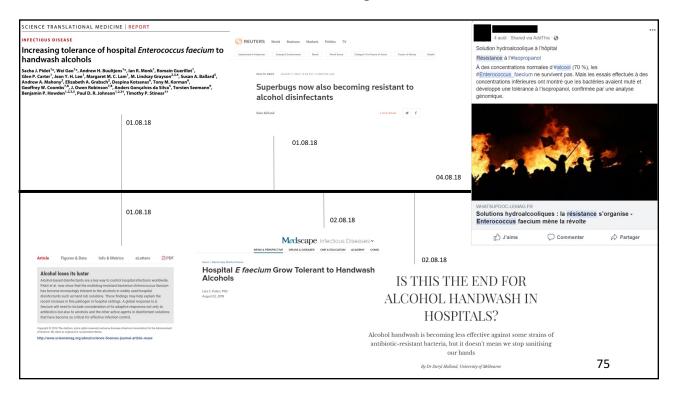
Fake news - Case report 2: the « triclosan/triclocarban » story

2. Triclosan & Triclocarban

- Media falsely linking triclosan and triclocarban to all ABHRs
 - Some recommending to stop using ABHR
- The very large majority of ABHRs does not contain these chemicals
- Florence Statement might have raised awareness and concern
 - Subsequently misplaced in ABHR
- To note: Although triclosan was banned from soaps in the USA, it is still present in some toothpaste. No articles published on this topic using this information to advocate stopping the use of toothpaste in general.

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Use in Public Health – Fake news – Case report 3: the VRE story SCIENCE TRANSLATIONAL MEDICINE | REPORT INFECTIOUS DISEASE Increasing tolerance of hospital Enterococcus faecium to handwash alcohols Sacha J. Pidot¹*, Wei Gao¹*, Andrew H. Buultjens¹*, Ian R. Monk¹, Romain Guerillot¹, Glen P. Carter¹, Jean Y. H. Lee¹, Margaret M. C. Lam¹, M. Lindsay Grayson².3,4, Susan A. Ballard⁵, Andrew A. Mahony², Elizabeth A. Grabsch¹, Despina Kotsanas°, Tony M. Korman°, Geoffrey W. Coombs²,8, J. Owen Robinson²,8, Anders Gonçalves da Silva⁵, Torsten Seemann², Benjamin P. Howden¹,2,3,5, Paul D. R. Johnson¹,2,3,†, Timothy P. Stinear¹† SCIENCE Translational Medicine News Journals Topics Case Impact factor = 16.796 (Journal of Citation Report, 2016)



Effects

- Major negative media coverage-
 - Guardian, Times, etc.
- Global concern in hospitals
 - even in remote areas of the world



- Possible loss of faith in over 25 years of research
- Lower compliance?

Use in Public Health – Fake news – Case report 3: the VRE story

3. Increasing tolerance of VRE to alcohol

- 2018 Australian study Pidot et al. in Science and Translational Medicine
- Authors compared older and newer Enterococcus faecium isolates from 1997-2015, and the tolerance of these strains to 23% alcohol
- When using a 70% solution, no difference between resistant and sensitive isolates was observed (ABHRs contain 60-90% alcohol)
 - Tolerant E. faecium were killed by 70% alcohol
- Wiped mouse cage with a 70% isopropanol wipe
- CCL: Because ABHRs have been used increasingly over time and while proportion of E. faecium tolerance to 23% alcohol increased from 1997-2015, ABHRs were pointed as causal factor

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Use in Public Health – Fake news – Case report 3: the VRE story

In Summary: Research is important and well-conducted

BUT

- Title of paper referring to "handwash alcohols"
- Press release "alcohol loses its luster"
- Conflating of hypotheses concerning the role of exposure to alcohol in the environment vs. handrubbing



Use in Public Health – Fake news – Case report 3: responding to the VRE story

Correspondence



Enterococcus faecium tolerance to isopropanol: from good science to misinformation

Following the publication by Sacha Pidot and colleagues,1 alarmist articles appeared in the lay press, including The Guardian, Reuters, NBC, and *The Times*. ^{2,3} These stories alcohol-tolerant vancomycin-resistant have (probably inadvertently) mischaracterised the study analysis and implied that alcohol-based handrub is becoming ineffective. In reality, alcohol-based handrub is the most effective agent available for

handrub), regardless of those strains' tolerance to alcohol.1 Hospitals must select high quality, validated alcoholbased handrub formulations and encourage high rates of hand hygiene compliance among health-care workers to lower rates of health-careassociated infections and the spread of antimicrobial resistance.4

The study also showed that some enterococci strains spread more quickly to mice than non-tolerant strains after mouse cages were wiped down with an alcohol-impregnated wipe. Hospital environmental disinfection for VRF is a comprehensive protocol, not a medicines list and saves millions of lives worldwide every year.6

Misinterpreting the relevance of Lancet Infect Dis 2018 laboratory study results can lead to Published Online major negative consequences. The road between a bit of sensationalism and full distortion is as dangerous as it is short.

We declare no competing interests

*Didier Pittet, Alexandra Peters, Ermira Tartari didier.pittet@hcuge.ch

Infection Control Programme University of Geneva Hospitals and Faculty of Medicine, Geneva, Switzerland (DP, AP, ET); and Department of Nursing, Faculty of Health Sciences, University of Malta, Msida, Malta (ET)

September 4, 2018 http://dx.doi.org/10.1016/ S1473-3099(18)30542-5

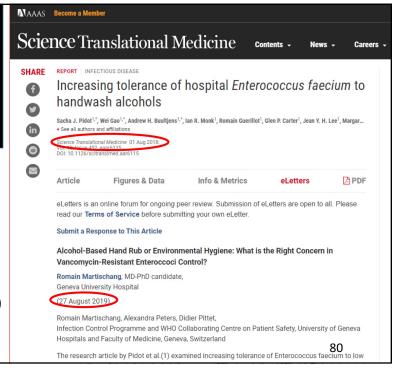
Published on line:

4 Sept 2018

Use in Public Health -Fake news Case report 3: responding to the VRE story

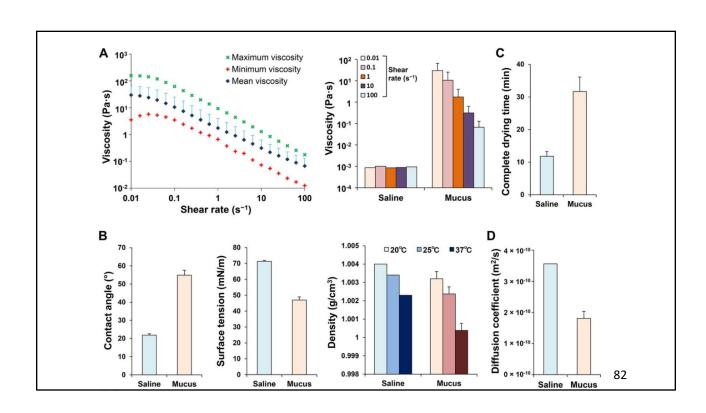
> Paper published: 1 August 2018

Our letter to the editor (first submitted 28 Sept 2018) published: 27 August 2019

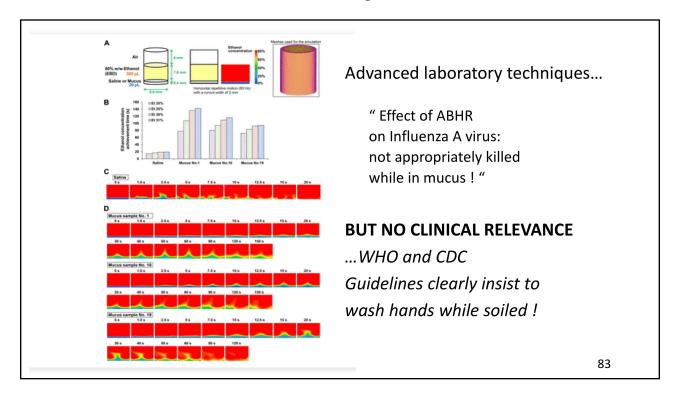


Use in Public Health - Fake news - Case report 4: the « flu » story RESEARCH ARTICLE AMERICAN SOCIETY FOR MICROBIOLOGY Misleading science and bad press concerning: Downloaded from http://msphere.asm.org/ on September 23, Situations Leading to Reduced Effectiveness of Current Hand Hygiene against Infectious Mucus from Influenza Virus-" Effect of ABHR Infected Patients on Influenza A virus: not appropriately killed Hideyuki Konishi,* Yoshito Itoh while in mucus! " vent of Infectious Diseases, Graduate School of Medical Science, Kyoto Prefectural University of Medicine, Kyoto, Japan ABSTRACT Both antiseptic hand rubbing (AHR) using ethanol-based disinfectants (EBDs) and antiseptic hand washing (AHW) are important means of infection control ...while WHO and CDC to prevent seasonal influenza A virus (IAV) outbreaks. However, previous reports suggest a reduced efficacy of ethanol disinfection against pathogens in mucus. We aimed to elucidate the situations and mechanisms underlying the reduced efficacy of EBDs against IAV in infectious mucus. We evaluated IAV inactivation and ethanol Guidelines clearly insist to concentration change using IAV-infected patients' mucus (sputum). Additionally, AHR and AHW effectiveness against infectious mucus adhering to the hands and fingers was evaluated in 10 volunteers. Our clinical study showed that EBD effectiveness against IAV in mucus was extremely reduced compared to IAV in saline. IAV in mucus remained active despite 120 s of AHR; however, IAV in saline was completely inwash hands while soiled! activated within 30 s. Due to the low rate of diffusion/convection because of the

physical properties of mucus as a hydrogel, the time required for the ethanol concentration to reach an IAV inactivation level and thus for EBDs to completely inactivate IAV was approximately eight times longer in mucus than in saline. On the other



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Within 1 Week....





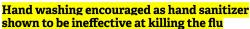
- Doctors and patients alike use antiseptic, alcohol-based hand sanitizer to try to neutralize viruses they may have come into contact with, like the flu
- But new Japanese research suggests it doesn't work
- Flu virus survived two minutes of sani slathering
- Volunteers had to spend four minutes rubbing on the antiseptic to deactivate flu in tiny droplets of mucus
- Viscose spit slows down alcohol, but hand-washing works in 30 seconds







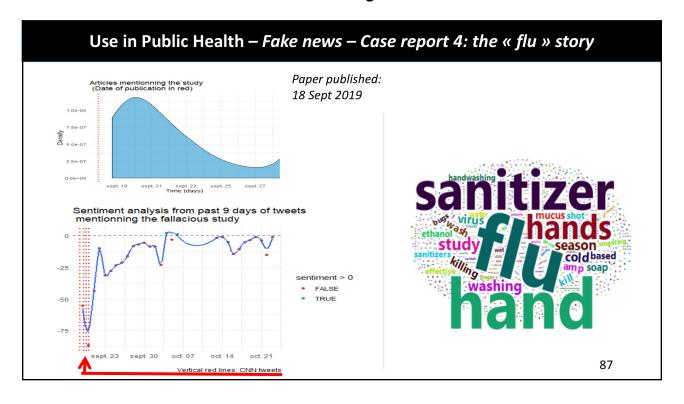














Use in Public Health - Fake news - How to fight?

Self-policing vs. legislation

- Code of practice against disinformation
 - Signatories incl. facebook, Twitter, Google (not Youtube)







Youtube

- Very lax, bias toward "keeping up content"(1)
- Has no clear Definition of misinformation (2)
- When content aims to "disinform or misinform users in harmful ways", they stop recommending video and take off monetized advertising (1,2)

Ex. Anti vaxx video channels not recieving monetized advertizing, as of 2019 (3)



YouTube vows to recommend fewer conspiracy theory videos

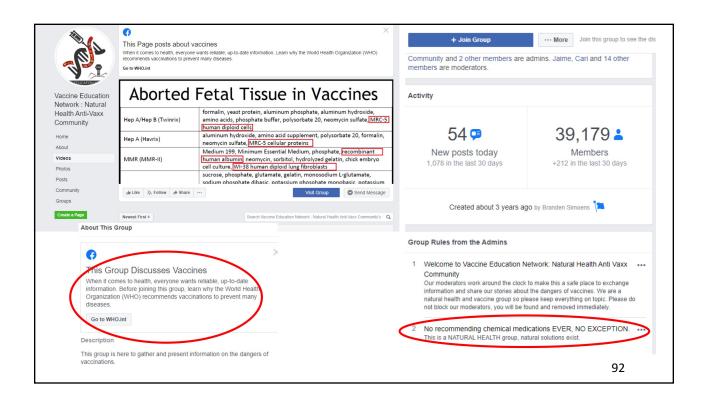
Site's move comes amid continuing pressure over platform for misinformation and extremism



- $\underline{\text{https://www.euractiv.com/section/digital/news/in-the-fight-against-fake-news-youtube-has-a-bias-toward-keeping-content-up/linear-particles and the results of the res$
- (2) https://www.theguardian.com/technology/2019/jan/25/youtube-conspiracy-theory-videos-recommendations (3) https://www.bbc.com/news/technology-47357252

Facebook

- Groups also allowed insulated communities to spread fake news and hate speech to millions of users (1)
- Uses «proactive detection technology» to flag inappropriate content (as well as relying on reporting from group members) (2)



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When searching for anti-vaxx pages, FB does a good job on interspersing good information

But this doesn't address the issue of facebook groups

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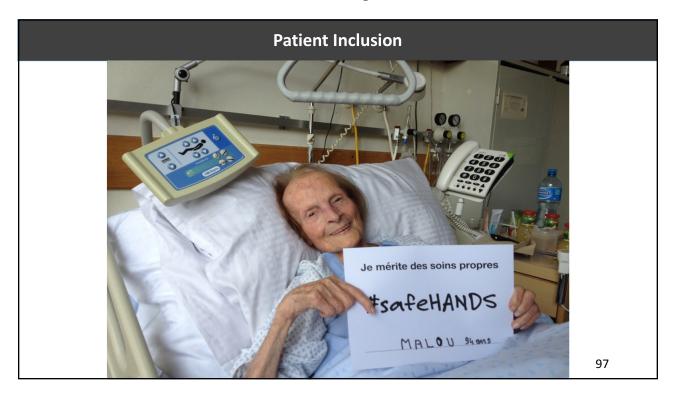




Patient Inclusion

- Promoting hand hygiene via social media ¹
- Patient engagement with SSI prevention²
- Patients awareness on antibiotic use ^{3,4}
- Influenza like illness, infection prevention and vaccination ⁵
- Pandemic, surveillance⁶
- 1. Pan SC et al. ARIC. 2015 Dec;4(1):P165.
- 2. Rochon M et al. J Infect Prevent. 2018; Nov;19(6):270-6.
- 3. Dyar et al. J Antimicrob Chemother 2014;69:2568-72.
- 4. Raksha K et al. Apollo Medicine. 2019 Jul 1;16(3):137.
- 5. Odone et al. Hum Vaccin Immunother 2015;11:72-82.
- 6. Charles-Smith et al. PLoS One 2015;10:e0139701.







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Place des Nations, Geneva, WHD 2019 - United Nations, Geneva

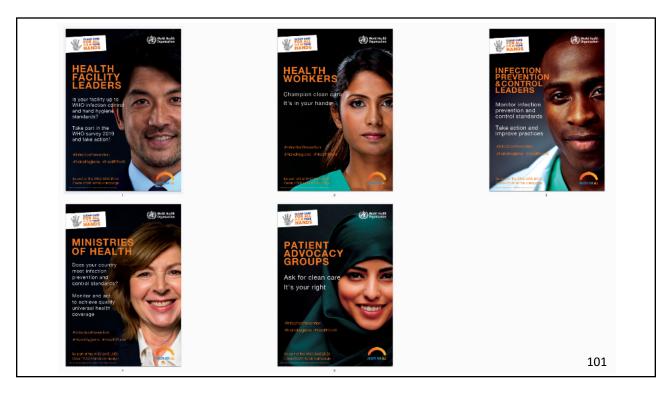


Hand hygiene moment at first solidarity chain for « Health for All » on World Health Day – 7 April 2019

Place des Nations, Geneva, WHD 2019 - United Nations, Geneva



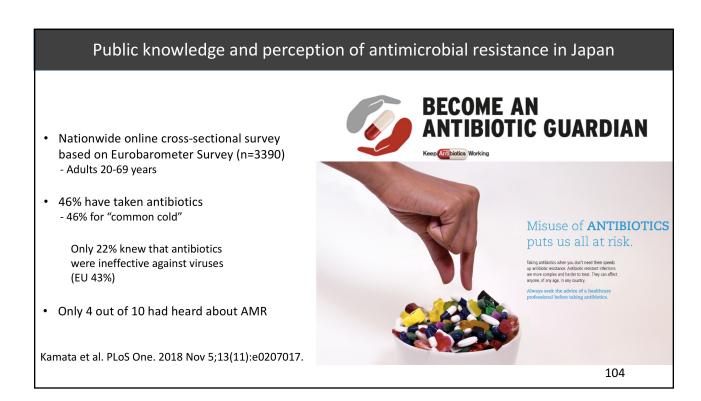
Hand hygiene moment at first solidarity chain for **« Health for All »** on World Health Day – 7 April 2019

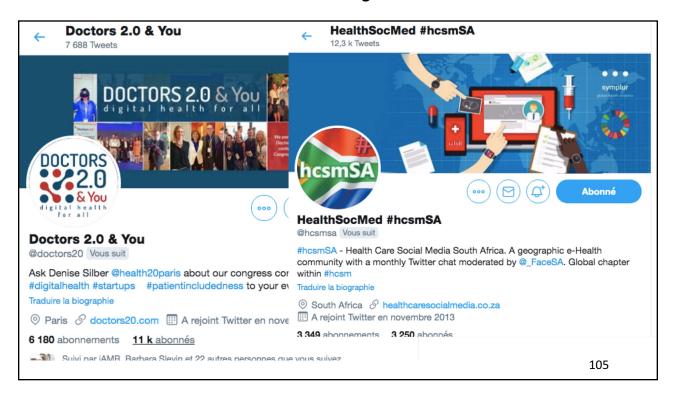




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BE aware of:



Preserve your reputation as a doctor

- Consider everything published as potentially public
- Be carefull for giving medical advice in a public forum
- Don't accept Facebook friend requests from patients
- Try and avoid posting online when you are emotional, exhausted, or under the influence







- Be aware of the risk of blurring the boundaries and affecting the nature of the doctor-patient relationship



 Try to keep a clear line between professional and personal relationships on social media



Keep it confidential

- All online discussions around patient care must be anonymized
- Never take clinical images with your smartphone—unless you have a specific, secure, employer approved application

CID, 2015 doi: 10.1093/cid/civ071 General Medical Council, Doctor's use of social Media, 25.03.2013 107

BE aware of:



Very short message → Misinformation

- check reputation of individuals, credibility of tweets
- If interested, before sharing, read the original article



Be aware of a selection bias

- Twitter users are not representative of the general population
 - Young educated person
- Twitter posts are not representative of the overall scientific information
 - Hot trending topics

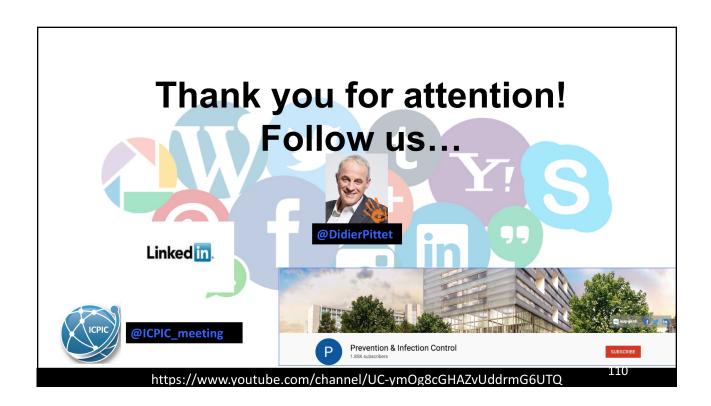


BMJ 18 November 2017

CID, 2015 doi: 10.1093/cid/civ071

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January 23, 2020	(FREE Teleclass) A ONE HEALTH PERSPECTIVE ON FOOD SECURITY Speaker: Prof. Laura Kahn, Woodrow Wilson School of Public and International AffairsPrinceton University
January 30, 2020	POSITIVE DEVIANCE AND HAND HYGIENE: WHAT CAN WE LEARN FROM THE BEST? Speaker: Josiane Létourneau, Univeristy of Montreal
February 13, 2020	MALNUTRITION RISK AND HEALTHCARE INFECTION – A MUST DO Speaker: Dr. Fidelma Fitzpatrick, Royal College of Surgeons in Ireland
February 18, 2020	(FREE European Teleclass Denver Russell Memorial Teleclass Lecture) ANTIMICROBIAL RESISTANCE – A GLOBAL ONE HEALTH CHALLENGE Speaker: Prof. Séamus Fanning, University College Dublin, Ireland
	(South Pacific Teleclass) DEVELOPING AND IMPLEMENTING A PERSONAL PROTECTIVE EQUIPMENT TRAINING PROCESSING FOR HIGH CONSEQUENCE INFECTIOUS DISEASE

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